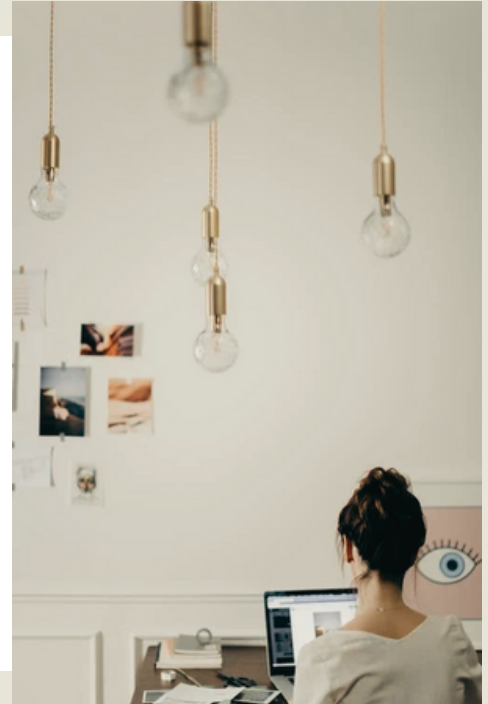


Home by Hattan

A guide to buying items online

Read the Reviews

This is the most important thing you can do before buying sight unseen. Always read the reviews- the good, the bad, & the in-between. Pay attention to comments about accuracy of color, firmness of seating, if it met expectations, how it held up over time.



Order Samples

Many online stores offer samples of fabrics AND wood finishes. When possible, order the sample!! When the sample arrives, compare the sample to your existing pieces to make sure you are happy and all your pieces work together without clashing or competing

Measure

Always check measurements!!! You've heard that saying "measure twice, cut once" right? Same applies to making big purchases! Check EVERY measurement provided, as well as the measurement of the space where it will live in your home!



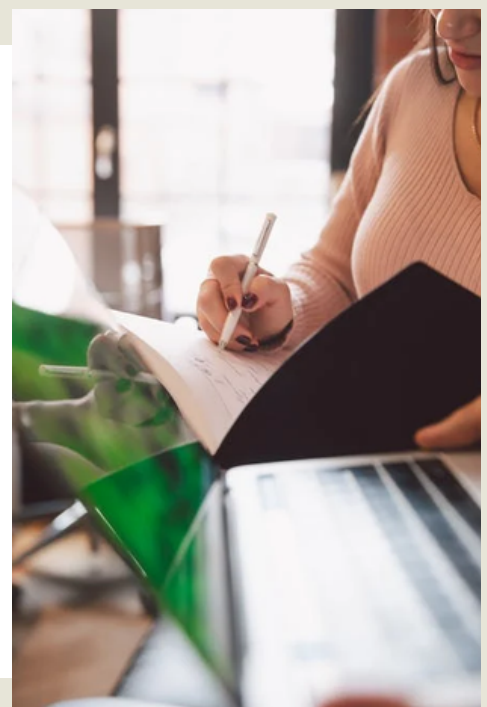
Return Policy

Review the company's return policy for refund/exchange details, time window, and shipping fees. If unsure, locate the "Contact Us" button at the bottom of the webpage to inquire about returns or other concerns.

Bonus - while you are searching for the Contact Us button, you may also find the button that says Return Policy!

Pros & Cons

Consider pros and cons, especially the cost of disliking your choice. A \$12 mascara mistake isn't major, but a \$350 desk purchase might mean dealing with returns and costs. Decide if it's worthwhile. Expect \$350 desk quality, not heirloom. Prioritize: time, quick fix, money, or quality? Sometimes risk for speed is good, other times wait for quality.



Hattan's Hints

Everyone wants these three things when purchasing: they want a quality item, they want it for a great price, and they want it fast. Those three qualities rarely coincide unfortunately! Sometimes you get lucky, but it always pays to take your time and make the right decision. And if you need help, you know where to find me!